

Terms and Conditions for Premium Refunds

Last updated – February 2025

Introduction

Welcome to the Premium Refunds website. By accessing or using our services, you agree to be bound by these Terms and Conditions. Please read them carefully.

Services

Premium Refunds provides services to assist clients in recovering unclaimed funds held by various authorities. Our services are governed by these Terms and Conditions, and any additional terms provided at the time of service.

User Responsibilities

- **Eligibility:** You must be at least 18 years old or have the consent of a legal guardian to use our services.
- **Accurate Information:** You agree to provide accurate and complete information when using our services and to update such information as necessary.
- **Compliance:** You agree to comply with all applicable laws and regulations when using our services.

Our Responsibilities

- **Service Delivery:** We commit to providing our services with reasonable skill and care, and in accordance with our service description.
- **Communication:** We will keep you informed about the status of your claim and any relevant updates.

Fees and Payment

- **No Upfront Fees:** Our services are provided on a success-fee basis, meaning you only pay once you receive your recovered funds.
- **Payment Terms:** You agree to pay the agreed fee promptly after receiving your funds. Failure to pay may result in additional charges or legal action.

Limitation of Liability

- **No Guarantee:** While we strive for successful recovery, we cannot guarantee the outcome of any claims due to factors beyond our control.
- **Indemnity:** You agree to indemnify and hold Premium Refunds harmless from any claims, damages, or expenses arising from your use of our services.

Termination

- **Termination by Us:** We reserve the right to terminate or suspend your access to our services at any time, without notice, for any reason, including breach of these Terms.

Changes to Terms

Premium Refunds reserves the right to update these Terms and Conditions at any time. We will notify you of any significant changes and update the “Last Updated” date at the top of this document.

Contact Us

If you have any questions or concerns about these Terms and Conditions, please contact us at admin@premiumrefunds.com.au or contact phone number **041 1144 584**.

Thank you for choosing Premium Refunds. We look forward to assisting you with your unclaimed funds recovery.